Northrop Grumman Information Technology, Inc. VITA Contract SAS70 Planning: Example Control Objectives

Information Systems Operations

- 1. Controls provide reasonable assurance that production processing activities are documented and executed in accordance with approved schedules to normal completion.
- 2. Controls provide reasonable assurance that only authorized production programs are executed.
- 3. Controls provide reasonable assurance that data is retained in accordance with the Commonwealth IT Security Standard 2001-01.1.
- 4. Controls should provide reasonable assurance that systems are available and that operational problems are identified and resolved in accordance with documented policies or service level agreements.

Information Security

- 5. Controls should provide reasonable assurance that physical access to computer and network hardware, stored data, and documentation is restricted to prevent unauthorized destruction, modification, disclosure, or use.
- 6. Controls should provide reasonable assurance that logical access to production programs, data files, sensitive system transactions, and operating system files is restricted to authorized users only.
- 7. Controls provide reasonable assurance that information resources are protected against environmental hazards and related damage.
- 8. Controls should provide reasonable assurance that regularly scheduled processes that are required to maintain continuity of operations in the event of a catastrophic loss of data, facilities, or to minimize the impact of threats to data, facilities or equipment, are performed as scheduled.

Change Control

- 9. Controls provide reasonable assurance that network, communication, and systems software changes are approved by management prior to implementation in accordance with documented policies and procedures.
- 10. Controls provide reasonable assurance that necessary modifications to existing network, communications and systems software are implemented within the timeframes required by documented policies and procedures.
- 11. Controls should provide reasonable assurance that modifications to the production environment are tested prior to implementation and function consistent with documented policies and procedures.